

Joshua Trigsted WSBA#42917  
Trigsted Law Group, P.C.  
5200 SW Meadows Rd, Ste 150  
Lake Oswego, OR 97035  
888-595-9111, ext. # 216  
866-927-5826 facsimile  
[jtrigsted@attorneysforconsumers.com](mailto:jtrigsted@attorneysforconsumers.com)  
Attorney for Plaintiff

**UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF WASHINGTON**

**WILLIAM KRIGBAUM,** ) Case No.: 2:17-cv-430  
Plaintiff, )  
vs. ) **COMPLAINT;**  
**TRANSWORLD SYSTEMS, INC.** ) FAIR DEBT COLLECTION PRACTICES  
Defendants. ) ACT (15 U.S.C. § 1692a, *et seq.*);  
 ) DEMAND FOR JURY TRIAL  
 )  
 )  
 )

## I. INTRODUCTION

1. This is an action for damages brought by an individual consumer for Defendant's violations of the federal Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* (hereinafter "FDCPA").

## II. JURISDICTION

2. Plaintiff's claim for violations of the FDCPA arises under 15 U.S.C. § 1692k(d), and therefore involves a "federal question" pursuant to 28 U.S.C. § 1331.

### III. PARTIES

3. Plaintiff, William Krigbaum (“Plaintiff”), is a natural person residing in Latah County, Idaho.

4. Defendant, Transworld Systems, Inc. ("Defendant"), is a corporation engaged in the business of collecting debts by use of the mails and telephone in Spokane County, Washington. Defendant regularly attempts to collect debts alleged due another.

#### IV. FACTUAL ALLEGATIONS

1. Defendant is a “debt collector” as defined by the FDCPA, 15 U.S.C. § 1692a(6).

2. Plaintiff is a “consumer” as defined by the FDCPA, 15 U.S.C. § 1692a(3).

3. All activities of Defendant set out herein were undertaken in connection with the collection of a “debt.” as defined by 15 U.S.C. § 1692a(5).

4. Within the last year, Defendant took multiple actions in an attempt to collect a debt from Plaintiff. Defendant's conduct violated the FDCPA in multiple ways, including the following.

5. Calling Plaintiff's cellular telephone with a pre-recorded voice and/or automated telephone dialing system after Plaintiff withdrew consent (47 USC § 227)(15 USC 1692c(a)(1)).

6 As a result of the aforementioned violations, Plaintiff suffered and continues

to suffer injuries to Plaintiff's feelings, personal humiliation, embarrassment, mental anguish and severe emotional distress.

7. Defendant intended to cause, by means of the actions detailed above, injuries to Plaintiff's feelings, personal humiliation, embarrassment, mental anguish and severe emotional distress.

8. Defendant's actions, detailed above, were undertaken with extraordinary disregard of, or indifference to, known or highly probable risks to purported debtors.

9. To the extent Defendant's actions, detailed above, were carried out by an employee of Defendant, that employee was acting within the scope of his or her employment.

## **COUNT I: VIOLATION OF FAIR DEBT COLLECTION PRACTICES ACT**

10. Plaintiff reincorporates by reference all of the preceding paragraphs.

11. The preceding paragraphs state a *prima facie* case for Plaintiff and against Defendant for violations of the FDCPA.

## **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully prays that judgment be entered against the Defendant for the following:

- A. Declaratory judgment that Defendant's conduct violated the FDCPA;
- B. Actual damages pursuant to 15 U.S.C. 1692k;

28 C. Statutory damages pursuant to 15 U.S.C. § 1692k;

1 D. Costs, disbursements and reasonable attorney's fees for all successful  
2 claims, and any unsuccessful claims arising out of the same transaction or occurrence as  
3 the successful claims, pursuant to 15 U.S.C. § 1692k; and,

4 E. For such other and further relief as may be just and proper.

5 **PLAINTIFF HEREBY REQUESTS A TRIAL BY JURY**

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8 Dated this 21<sup>st</sup> day of December, 2017.  
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10 By: s/Joshua Trigsted  
11 Joshua Trigsted  
12 Trigsted Law Group, P.C.  
13 5200 SW Meadows Rd, Ste 150  
14 Lake Oswego, OR 97035  
15 503-376-6774, ext. # 216  
16 866-927-5826 facsimile  
17 Attorney for Plaintiff  
18  
19  
20  
21  
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23  
24  
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